GEMSTONE
LOGISTICS

Capability Statement

2021

Software solutions for travel, accommodation and LEM management.

Contents

Taking the 'work' out of workforce management.

Company overview

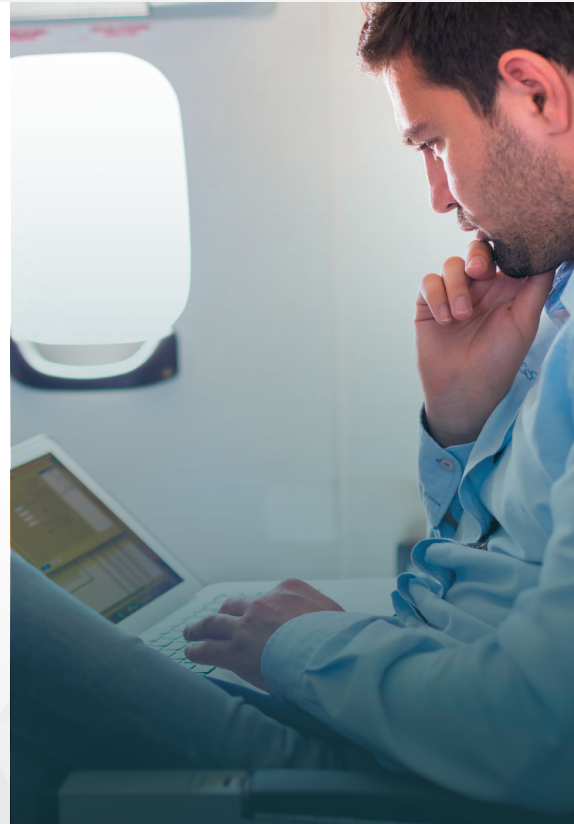**Reduce Costs**   **Save time**   **Increase efficiencies**

Gemstone provides comprehensive workforce transportation and accommodation management services. Whether you're in the early stages of implementing a travel and accommodation program or looking to improve existing processes, Gemstone has a solution that promises to save you both time and money.

Our services can be combined to provide complete program management - from planning through to delivery - but can also stand alone to help you target a specific need.

Our clients have saved money by replacing disparate, time-consuming processes with Gemstone software. In doing so they eliminate the associated errors of their old systems and free up resources for more value-add activities.

At Gemstone, our experience and services are the gems that will keep your projects running seamlessly...

GEMSTONE
LOGISTICS

Company Details

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Sherwood Park, AB T8H 2A8

+1 780 400 2370

info@gemstonelogistics.com

gemstonelogistics.com

... like clockwork.

Who we are

Our experience and knowledge will revolutionize your processes and keep your projects running like clockwork.

Backed by over 30 years' industry experience, our senior management team has the knowledge and resources required to help oil and gas, construction, and mining companies realize significant human resources efficiencies and cost savings.
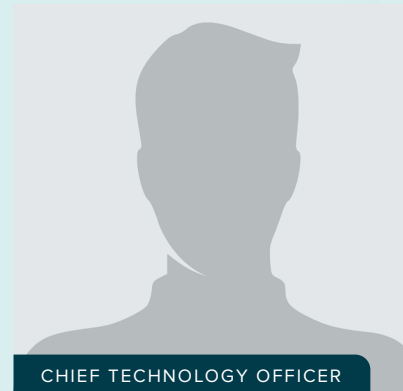
CHIEF EXECUTIVE OFFICER

Tom McHale

PRESIDENT

Ross Purdie

CHIEF TECHNOLOGY OFFICER

Dr Jianfei Xiu

VP. OPERATIONS

Danica Levesque

VP. SOFTWARE

Stephen Taylor

VP. HR + FINANCE

Karman Robins

DIRECTOR OF GROWTH

Bryan Grieve

Our Mission, Vision, Values

Our mission is to bring harmony, efficiency, and balance to workforce projects around the globe.

Our vision is to be recognized globally as the irrefutable leaders and partners for change on workforce projects, delivering superior technology and expert advice.

Putting Customers First
Our clients are at the heart of our business and we will meet or exceed their expectations at every opportunity.

Living Above The Line
We know when to take ownership, accountability and responsibility and will do so, regardless of the outcome

Embracing Diversity
We are proud to have Gems with diverse backgrounds and will always promote inclusivity.

Delivering Courageous Innovation
We will be curious and inquisitive in the pursuit of enhancing our products, services and relationships.

Enabling Growth
We will help our Gems grow professionally and ensure they are happy at work by fostering a respectful, empowering and fun environment.

Giving Thanks
We will live in gratitude for our opportunities and be authentic and vulnerable with our Gems and clients.

Challenging the status quo.

Our Solutions

Our goal has always been to find cost-effective and inventive solutions to industry-wide challenges.

At Gemstone, we take pride in our spirit of innovation.

Ever since our CEO, Tom McHale, implemented the first successful cross-Canada fly-in/fly-out program in 2005, our goal has always been to find cost-effective and inventive solutions to industry-wide challenges.

That means every service that we offer is designed with flexibility in mind, like our constantly evolving proprietary travel management software, CIRYS™. And it means being unafraid to challenge the status quo, combining the strengths of our team and services to take you where you need to go.

Above all, we understand that it's our job to find and deliver the solutions that will keep your projects running like clockwork - even if it means doing something that has never been done before.

Our products and services are the gems that will ensure your logistical projects run seamlessly.
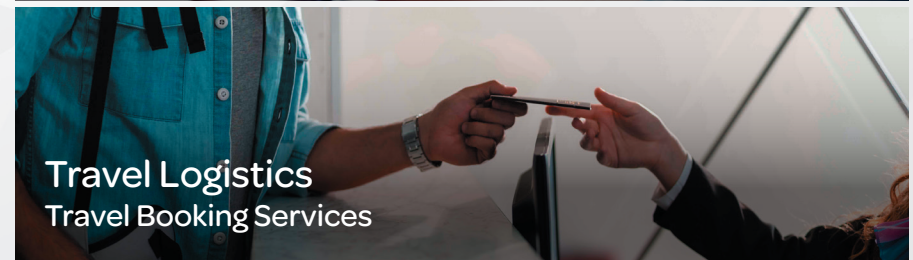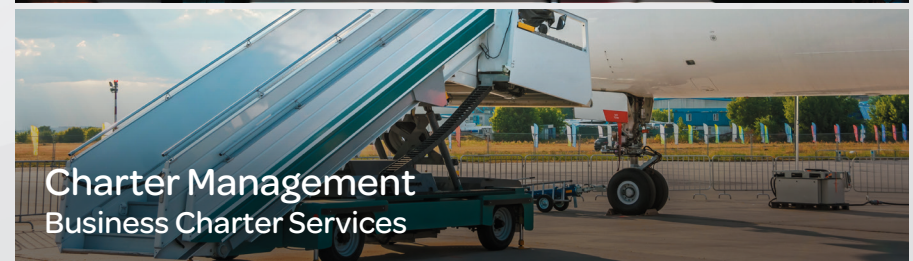
CIRYS
Travel & Room Management

CampWare
Accommodation Management

ILLUMYS
Project Control Management

Travel Logistics
Travel Booking Services

Charter Management
Business Charter Services

Our Solutions

Travel + Room Management Software	Workforce Accommodation Software	Project Control Management Software	Travel Booking Services	Business Charter Services

CIRYS
TRAVEL & ROOMS MANAGEMENT

- **Effortless booking**
- **Charter and commercial air travel**
- **Camp lodging**
- **Single, integrated platform**
- **Ground transportation**

Our proprietary software, CIRYS, is an intuitive travel and rooms reservation tool. CIRYS allows you to book charter and commercial air travel (as well as camp lodging) using a single, integrated platform. CIRYS is an intuitive, web-based reservation and reporting tool that consolidates all your travel and accommodation processes. In a single integrated interface, CIRYS allows you to effortlessly book flights, ground transportation and workforce camp rooms.
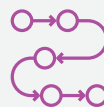
COMPLETE END-TO-END SOLUTION

CIRYS converts complex multi-step bookings into a single, streamlined process. Travel Coordinators have a complete view of the traveller's journey from the time they step on their plane, to the time they unpack their bags at camp.

TRAVELLER ACCESS + REAL-TIME TRACKING

Travellers receive on-the-go access to their full itineraries, while project owners can access 24/7 real-time tracking and reporting on all travellers.

GROUP BOOKINGS

CIRYS makes it possible to fill an entire aircraft in as little as 30 seconds, saving time and money by reducing the number of man hours required.

Streamline processes using one tool.

Our Solutions

CAMPWARE
WORKFORCE ACCOMMODATION MANAGEMENT

- **Simplify accommodation management for remote workforce lodges**
- **Access from any device with a browser and internet connectivity**
- **Easily manage accommodation, food service, housekeeping, registration and invoicing on the one platform**

Getting you the best value on every front through a fully integrated, scalable software solution, CAMPWARE is tailored to the accommodation, food service and guest management needs of remote workforce lodging facilities. Built for oil and gas, LNG, mining and hydro operations, CAMPWARE manages inbound and outbound personnel access, reservations, self-serve check-ins and more, all on the one easy-to-use platform.

ACCOMMODATION + FOOD SERVICE

Quickly gain insight into capacity, check-ins, check outs, off market and maintenance rooms. CAMPWARE also supports daily meal service, food service schedule creation and reporting to assist with traffic metrics and invoicing.

HOUSEKEEPING

CAMPWARE's Mobile Housekeeping module allows housekeepers to schedule, access and check on completed room assignments, automatically flagging that the room is ready for a guest, or if there are potential issues to resolve.

REGISTRATION + INVOICING

CAMPWARE supports an unlimited number of new or returning guests. Reservations can be made using gender, shift type, room class, billing entity or any other metric you require. Rooms can also be reserved against allotments as far in advance as you require, and CAMPWARE allows for customizable billing configuration to handle complex invoicing requirements.

Equipping lodging providers with unparalleled precision in guest management, occupancy optimization and invoicing.

Our Solutions

ILLUMYS
PROJECT CONTROL MANAGEMENT

- **Complete project status oversight**
- **Faster pay cycles**
- **Accessible on and offline**
- **Project/job completed progress**
- **Easy large-scale project management**

ILLUMYS is a Project Control management system that provides timely and accurate LEMs (Labour, Equipment, Material) reporting for owners and contractors within the industrial construction sector. ILLUMYS efficiently captures and reports on all aspects of labour, equipment and material inputs providing total project control.

CONTRACT VALIDATION

ILLUMYS validates all contract terms in real-time, immediately applying applicable cost and charge rates to all hours and quantities. This provides clear and accurate visibility to all project costs as they are incurred.

TOTAL CUSTOMIZATION

We work directly with you to tailor the software to solve specific challenges and accommodate your processes. ILLUMYS collects the project data you want and configures reports to your specific needs.

APPROVAL + REVERSE INVOICING

Subcontractor administrators and project managers can approve entire timesheets quickly, allowing project owners to pay for completed work once the data has been approved.

Get the project status visibility you need to ensure accountability for deadlines and milestones.

Our Solutions

TRAVEL LOGISTICS

- **Corporate and Business Travel**
- **Travel insurance**
- **Flight reservation software**
- **Tailored commercial travel programs built to your needs**

Gemstone Travel provides competitively priced, personalized commercial travel booking services to corporate clients across Canada. Every day, thousands of people fly across the country to and from industrial project sites. These workforce movements can be challenging, particularly in remote locations. Gemstone Travel offers you the best technology and personalized corporate travel programs backed by the best people in the industry.

TOTAL CONTROL

We put you in full control of your commercial travel budget by providing unbiased, competitive rates on commercial flights, hotels, and car rentals. Our services are completely scalable and customizable to suit all budgets.

COMPLIANT

We help ensure compliance with existing company policies and procedures.
Simply tell us what your requirements are and we'll guarantee to meet them so you never have to worry.

SIMPLE

We make it easier for travellers to get where they're going by simplifying complex travel logistics. We'll get your employees where they need to go as quickly and simply as possible, no matter how remote their destination or starting point may be.

Taking the guesswork out of managing commercial travel.

Our Solutions

CHARTER MANAGEMENT

- **Charter Services + Group Bookings**
- **Travel insurance**
- **Travel manifests in accordance with aviation regulations**
- **Online and offline payment solutions**

When travelling for business, your time is valuable and hours spend waiting for commercial flights or in long commutes is wasted. Leveraging our relationships with an extensive network of airline providers, we deliver charter flight booking options that not only meet your needs and budget, but also make sense. Our astute industry awareness and experience managing charter flights into remote locations means the utmost efficiency, ease and safety for you and your fellow travellers.

COST EFFECTIVE

Gemstone Charter Management offers the most favorable terms, combining cost effectiveness with a high standard of air travel and customer care.

FLEXIBLE

Arrange travel for groups on either a recurring or one-off basis.

SAFE

Deliver peace of mind to travellers with extensive pre-travel support. Our top priorities are your safety, privacy and comfort.

Cost-effective solutions for moving groups to and from locations where scheduled flights don't exist.

Clients we work with

We have a wide range of domestic and international clients benefiting from our software solutions, from airlines to energy providers.

BHP

COMPASS GROUP

Kiewit

Canadian Natural

aramark

Stantec

ENBRIDGE

HATCH

ATCO

Black Diamond

PEACE RIVER HYDRO PARTNERS

sodexo

See what our clients have to say about working with Gemstone Logistics:

"We sought out CIRYS because we wanted to be at the forefront of efficiency and innovation on this project. Commercial flights, charter flights and rooms are now all booked in one interface. It has made a huge difference for our team."

Director of Human Resources,
Peace River Hydro Partners

"CampWare makes life easy when managing a camp and it has cut administrative workload by at least 75%. The implementation was really efficient and the education provided by Gemstone was well done and easy to follow. We have had quick support when needed and visits at the camp from their management team to provide further support and recommendations."

President / CEO,
Benchmark Camp + Catering

Contact Us

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L O G I S T I C S